



"Reaching Beyond Excellence to Extraordinary"

August 24, 2020

For any families that will be updating their student(s) devices during the upcoming week, please follow the instructions below.

How to Complete the Device Update (HP Revolve or HP Probook)

1. Go to a BCPS school or Baltimore County Public Library (if open) and locate an area outside of the building where you can access BCPS Secure Wi-Fi.
 - Northwest Academy Wi-Fi Access point
 - Stand near the door of the trailer to the right of the main door. The trailer says "Northwest Assessment Center"
 - You may also drive to the back of the building near the gym door to access BCPS Secure Wi-Fi
2. Log in with the BCPS device and ensure it is connected to BCPS Secure Wi-Fi.
3. Allow the computer to perform updates and provide additional policies. This may take 10-15 minutes.
4. Restart the computer while still on-site.
5. Log in again and ensure it is connected to BCPS Secure Wi-Fi.
6. Go to <https://portal.manage.microsoft.com> and click on the device button. If the student's device is listed, you may shut down the computer and the process is complete. Software will not be available prior to school starting.

For updated information on schools in Baltimore County with enhanced Wi-Fi which will allow for accessing BCPS Wi-Fi directly outside the school building please click the following link:

https://businessservices.bcps.org/departments/information_technology/network_support_services/baltimore_county_public_schools_exterior_wifi